If your device states its not compatible with the alexia app
as shown in the screenshot below, there are two simple steps to
make it work across most devices it states its not compatible with.
On your device go to www.lexiacore5.com via google chrome
you will be met with this screen.

click on the three lines

DO NOT USE THIS
PAGE AS IT WILL SAY
THE APP IN NOT
COMPATIBLE..
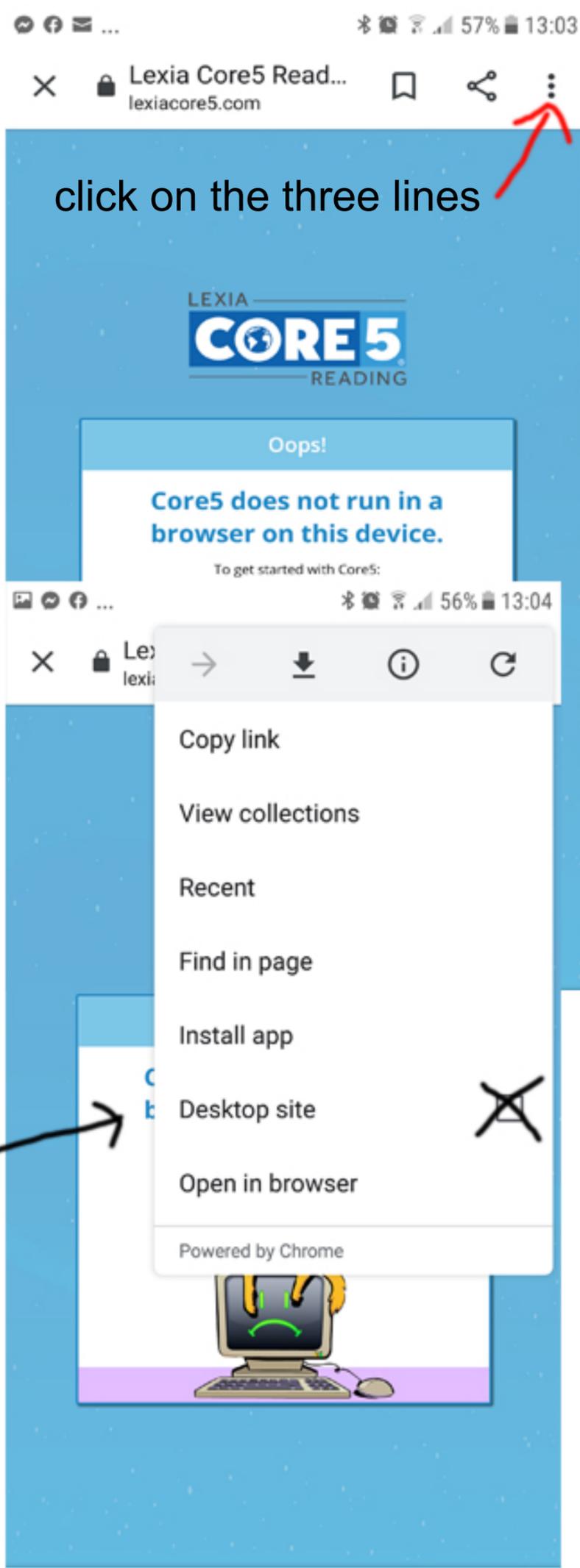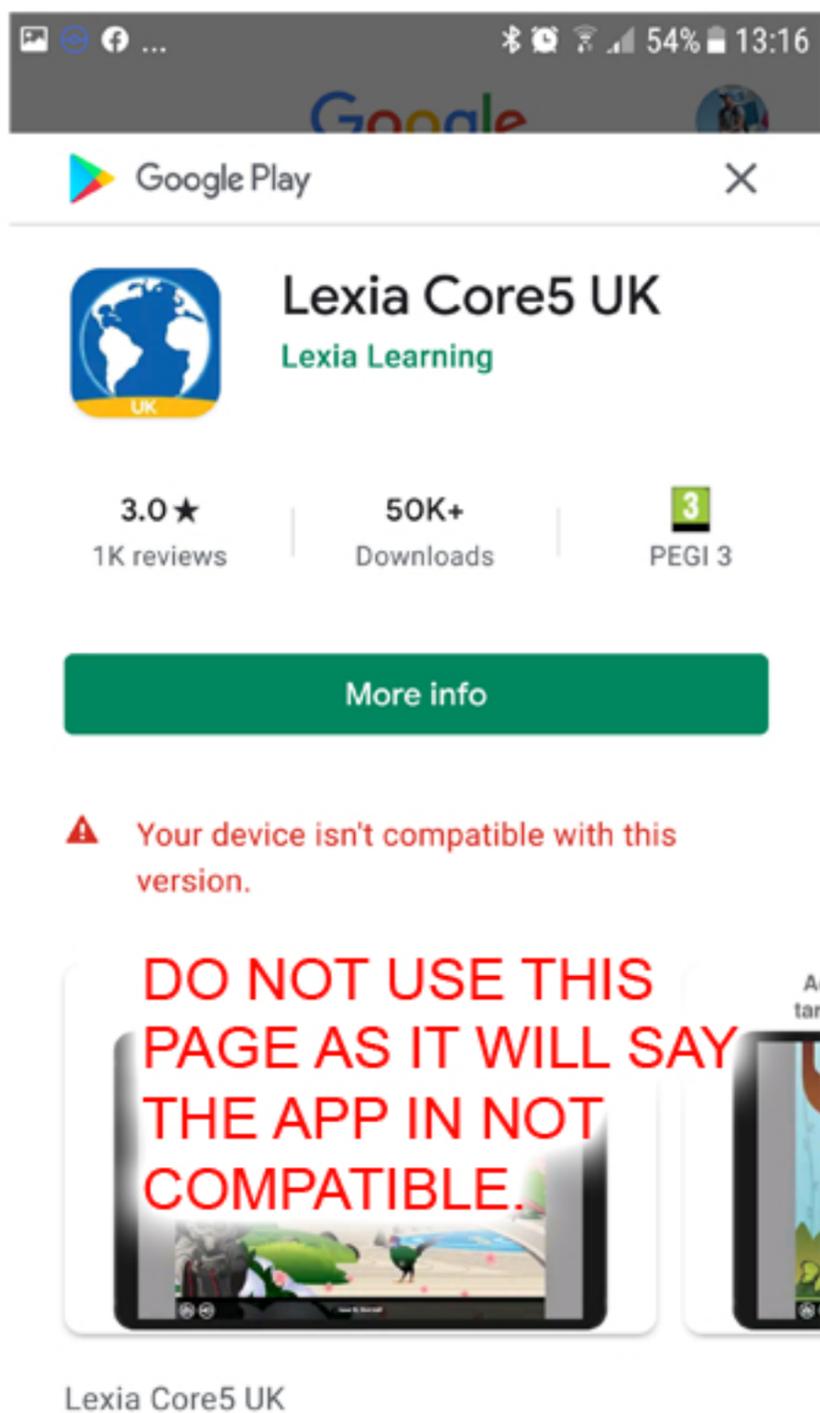
Then tick desktop site

Now either refresh the page or delete this part of the url circled below.
https://www.lexiacore5.com/unsupportedDevice.html

To refresh the page hit the three lines again and hit the refresh button.